

Associate Director, MS&T & ALCM Solutions

Job ID
REQ-10005400
Dec 13, 2024
India

Summary

- Point of contact for MS&T and ALCM and co-leading the strategic alignment of the technology roadmap to business strategy, transformation objectives and value for the MS&T organization
- Establishes robust and agile strategic business partnering to ensure quality services are delivered to stakeholders as per agreed service descriptions to enable MS&T organization
- Drives and ensures that global and local demand is captured from business and collaborates with other Technology functions to ensure quality services are delivered to stakeholders
- Acts as the Functional Product Family Lead for all technology products covered within MS&T scope and together with the business functions sets the product standards and maximize the value and utilization of the product family

About the Role

Major Accountabilities (Describe the main results of the job to be achieved)

- Establish strategic business partnering which focuses on delivering the IT quality services to support the ongoing business operations as well as the mid-term business strategy.
- Lead the definition and delivery of the MS&T Technology project and service portfolio
- Work closely with other IT domains to establish annual or periodic processes for portfolio, budgeting, business architecture, technology identification, technology sourcing, people and skills development and other IT support activities.
- Articulate the technology strategy for MS&T & ALCM in alignment with business strategy
 - Co-create the Product Family vision, business/customer capability roadmaps and product roadmaps in close partnership with the Business Product Owner
 - Advocate for the business and customer strategy within the IT organization to steer Platform and Product investments, prioritization and decision making
 - Manages the interdependencies across product lines, looking for synergies and conflicts
 - Owns all technical aspects of the product lifecycle in close partnership with the Business Product Manager
 - Act as IT single point of accountability for delivering Product Roadmaps across the Product Family
- Responsible to manage the vendors necessary to successfully utilizing the products throughout their lifecycles
- Manages the solutions related budget for MS&T & ALCM (project and operations)
- Ensure 1st class experience for the associates in the team by creating an inclusive, inspired environment and upskilling and developing people.
- Promote a Digital & IT cultural change program which promotes speed, agility, customer focus, strong business engagement and business impact-oriented thinking in IT

This leader establishes and maintains a true Enterprise / One Sandoz mindset and effective coordination of effort across the IT domains.

- Serves as point of escalation, review and approval for key issues and decisions

Key Performance Indicators (Indicate key facts and figures)

- Successful delivery and operations of standardized IT solutions for the MS&T & ALCM that are well aligned to the business strategy and global technology Strategy
- KPIs which are relevant for customer satisfaction are clearly defined, constantly measured, and met
- Meeting yearly budget target for Digital & IT projects and operations

Job Dimensions (Indicate key facts and figures)

Subordinate Functions:

Direct: N/A

Indirect: N/A

Number of Associates:

Direct: 1

Indirect: N/A

Financial responsibility

(where appropriate):

Tbd

Impact on the organisation

(where appropriate):

Global stakeholder engagement to plan, review and deliver services at a global level; high impact across the 6 change dimensions (process, organization, location, data, application, technology).

Ideal Background (State the minimum and desirable education and experience level)

Education:

- Degree in computer science, IT related field or technical discipline; Master's degree desirable

Languages:

- Advanced proficiency in English (written and spoken)

Experience and Skills:

- > 8 years' experience working in an IT environment
- > 5 years' experience in working in MS&T & ALCM or supporting this function from IT (in local & global roles)
- > 3 years' experience as people manager
- Advanced understanding of solutions supporting Asset Lifecycle Management (ALCM), Maintenance

Repair Operation (MRO) and the Manufacturing, Science & Technology (MS&T)

- Advanced experience in Stakeholder management at country / regional / global up to Leadership level
- Excellent knowledge in building and running technology solutions in regulated industries
- Advanced knowledge IT Strategy & Planning
- Extensive project management and change management experience
- Track record in delivering global solutions at scale
- Advanced knowledge in vendor management
- Advanced knowledge of Lean / 6 Sigma, Design Thinking, Agile methodology
- Working experience within the pharmaceutical industry (best in multi-national with global experience)
- Relationship Management, Interactions with senior management
- Leveraging digital technology / big data for business and customer needs
- Emerging and latest market trends
- Managing challenges, Proactive thinking

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Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1

Prague (Sandoz), Czech Republic

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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