

# Head Enterprise & Innovation Solutions, PTDI

Job ID  
REQ-10006193  
Sep 04, 2024  
India

## Summary

The Head Enterprise & Innovation Solutions is a key strategic leader responsible for the successful delivery of large-scale P&O enterprise platform programs at NVS (spanning multiple CoEs or P&O input into enterprise wide platforms), customized tech solutions such as AI or specific functional solutions for a specific CoE or country. As the P&O key SPOC for these programs across NVS, the Head Enterprise & Innovation Solutions will be accountable for P&O technology solutions & platforms that meet customer needs while ensuring the efficient and effective delivery of each program.

The Head Enterprise & Innovation Solutions will prioritize and manage cross-functional teams and customers to ensure prioritization for maximum business value, timely delivery of solutions, while ensuring adherence to budget, a focus on quality and in consideration for risk reduction. The Enterprise & Innovation Lead will drive continuous improvement of existing solutions and will facilitate a culture of co-creation experimentation and innovation. In collaboration and partnership with PTDI partners (e.g. DDIT, PS&T, etc.), the Head Enterprise & Innovation Solutions will coordinate product owners and/or delivery managers, ensuring alignment across all solution development efforts.

The Head Enterprise & Innovation Solutions is accountable for establishing solid governance and ensuring that plans are completed to meet customer requirements, by working closely with cross functional teams while maintaining governance expectations and ensuring compliance with NVS and P&O policies and standards.

The Head Enterprise & Innovation Solutions will also be accountable for developing the PTDI technology roadmap, defining and performing product development strategies, and driving sustainable change toward customer focused, objective-focused enterprise solutions while ensuring control, impact and risk prevention standard processes.

## About the Role

### Major accountabilities:

#### Strategic Solution Leadership

- Develop enterprise solution program custom technology (ie single CoE or country) and AI investments in development aligned with PTDI and P&O objectives.
- Define and implement product development strategies and give input for the budget and resource allocation for delivery.
- Work in close partnership with Client partners and DDIT to align solutions that address the most pressing

organizational or people needs.

- Find opportunities to optimize business processes and systems to drive operational efficiencies.
- Plan implementation of new releases from enterprise platforms in alignment with DDIT, CoEs and the Director Value Creation

### **Cross-functional coordination**

- Handle and prioritize cross-functional teams and customers to ensure timely delivery of solutions.
- Collaborate with product owners and delivery managers to ensure alignment across all solution development efforts.
- Work collaboratively with the enterprise-wide partners to ensure alignment and find opportunities for enterprise solutions development.
- Ensure solutions are aligned with budget coordinated by the Investment Board and meet customer needs.

### **Innovation Practices and Processes Development**

- Continuously optimize and improve innovation solution development practices and processes to improve efficiency, and reduce costs.
- Foster a culture of innovation through co-creation, experimentation, and design thinking strategies that encourage the emergence of new solutions.
- Develop and maintain partnerships with key customers, internally and externally, to see opportunities for innovation and harmonies.
- Stay current with emerging market trends, maintaining an external focus to drive innovation and inform the development of solutions.

### **Operational Management**

- Is the Business Enterprise Owner for P&O technology platforms like Workday or the P&O representative towards DDIT for non-P&O Enterprise platforms like Service Now
- Supervise the efficient delivery of P&O /PTDI enterprise solution programs.
- Establish governance measures to ensure delivery of solutions in compliance with PTDI policies and standards.
- Prioritize organizational objectives and allocate appropriate resources to meet targets, enabling initiatives to secure maximum ROI.
- Consult with team and other partners on technical specifications, timelines, risks, and deliverables for project feasibility.

### **Lead successful teams to achieve superior results in a motivating work environment**

- Create an inspiring purpose and direction of the team connected to impact of P&O on the Organization, our business and P&O strategy
- Set goals, actively coach, and conduct performance discussions with direct reports with feedback from GPOs

or other partners

- Provide development opportunities within the team, from other areas into this Organization and to move into roles outside of this team
- Identify and resolve resource issues
- Build strong functional capabilities within own team and for the wider enterprise in collaboration with the Director Value Creation, PTDI.

**Key Requirements:**

- Master in Business (MBA) or Information Technology Studies.
- Proven experience in Technology or broader P&O Transformational environment
- Validated ability to lead, handle, and deliver large, complex enterprise-scale technology programs and products that meet customers' needs and objectives.
- P&O experience, preferably in different type of P&O roles. Consistent record of P&O leadership and management
- Experience at both global/ corporate environment and in-country
- Track record of success in leading in a matrix environment. Shown ability to lead and coach people
- Ability to handle large scale programs. Strong curiosity and ability to drive innovation
- Strong interpersonal skills for bridging P&O technical and business customers
- Proficiency in English (both written and spoken)

**Why Novartis:**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people> and culture

**Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams 'representative of the patients and communities we serve.*

**Accessibility and accommodation**

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**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

People & Organization

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Human Resources

Job Type

Full time

Employment Type

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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