

# Sr. Spec. DDIT IES Solution Delivery

Job ID  
REQ-10019347  
Oct 03, 2024  
Mexico

## Summary

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

## About the Role

### Major accountabilities:

- Deliver products according to strategy and with reusability.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible service area.
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact.

### Key performance indicators:

- Delivery on agreed KPIs including business impact -Launch of innovative technology solutions across Novartis at scale -Business impact and value generated from DDIT solutions -Adoption and development of Agile Productization and DevOps practices -Operations stability and effective risk management - Feedback on customer experience -Applications adherence to ISC requirements and are audit ready.

### Minimum Requirements:

#### Work Experience:

- Industry/ Business Exposure.
- Proven Ability to Develop trust-based relationships with key regional.
- Project Management.
- Interactions with senior management.
- stakeholders.

#### Skills:

- Budget Management.
- Business Acumen.
- Performance Management.
- Planning.
- Project Management.

- Risk Management.
- Service Delivery Management.
- Stakeholder Management.

**Languages :**

- English.

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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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