

# Assoc. Dir. DDIT Dev. Business Analyst, Global Clinical Operations

Job ID  
REQ-10019759  
Aug 21, 2024  
Spain

## Summary

In this role you will engage with global business leaders and SMEs to determine requirements and deliver data-driven recommendations to improve efficiency and add value.

You will also act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.

## About the Role

### Role Responsibilities:

- Ensure consistency and traceability between user requirements, functional specifications and testing & validation. Support validation and testing (OQ, PQ, UAT, etc)
- Develop project rationale and perform scoping assessments to determine feasibility of projects
- Highlight/identify gaps in existing functionality and review requirements with stakeholders
- Develop comprehensive requirement specifications that will determine the estimate of cost, time and resources to deploy solutions
- Liaise with the service development team to suggest a high level functional solution
- Ensure that relevant stakeholders are involved in specification of new services and/or major upgrades to existing services
- Ensure the overall user experience is taken into account when designing and deploying new solutions and services
- Ensure implemented solutions are according to specifications and fit for purpose.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope

### Role Requirements:

- University degree in Informatics, Computer Sciences, business or similar OR relevant experience
- 12+ years total experience and a strong track record as a Business Analyst, including business process reengineering, user requirements gathering and documentation techniques, Epic and User Story writing techniques, workshop facilitation techniques and change management.

- Good experience working as a Business Analyst in Agile Scrum projects.
- Experience working in the Pharmaceutical Industry, ideally in the Clinical Studies area.
- Excellent interpersonal, communication, collaboration, problem-solving and analytical skills with ability to interact with a diverse internal and external audience to interpret and communicate complex information.
- Ability to influence and exercise business judgment.
- Track record delivering global solutions at scale.
- Self-starter with ability to work autonomously in a highly matrixed and multi-cultural environment, taking full ownership of deliverables.
- Experience in Testing / Computer System Validation.

**Language:** Business fluent in English (written and spoken)

**Benefits & Rewards:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours

**Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Functional Area

Technology Transformation

Job Type

Full time  
Employment Type  
Regular  
Shift Work  
No  
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5. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-Operations\\_REQ-10019759-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-Operations_REQ-10019759-1)
6. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-Operations\\_REQ-10019759-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Barcelona-Gran-Va/Assoc-Dir-DDIT-Dev-Business-Analyst--Global-Clinical-Operations_REQ-10019759-1)