

# Analyst - Business Analytics

Job ID  
REQ-10022453  
Sep 20, 2024  
India

## Summary

Our International Business Analytics team is looking for Analysts who will provide analytics support to Novartis internal customers (ex-US CPOs & International marketing and sales and Integrated Insights teams) on various high complexity analytical reports, dashboards and requests. Support Global Business Solutions business in building practice by involving in various initiatives like performance tracking, knowledge sharing, on-boarding and training support, support team lead in all business-related tasks / activities, building process documentation and knowledge repositories.

## About the Role

### Major accountabilities:

- Build and deliver below customer requirements as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service (NVS performance report, Market overview (brand / therapy area), Disease area fact books, Market assessment and Situation analysis, new brand launch performance tracker, Portfolio Analytics, Others ad-hoc requests based on Secondary Research)
- Deliver services through structured project management approach with right documentation and communication throughout the delivery of services.
- Build and support standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function.
- Develop and support knowledge repositories that gains qualitative and quantitative reports of brands, disease areas, macroeconomic trends of Novartis operating markets, etc.
- Support team leaders in recruitment and on-boarding of new associates within the organization.
- Active participation in various sessions that enables growth and improves quality of NOCC Hyderabad work across the function.
- Align with all internal functional operating procedures like time tracking, KPI tracking and reporting, and other internal systems and processes.

### Essential Requirements:

- Degree or equivalent experience level, MBA with Graduate / Postgraduate in Medicine (MD/MBBS/BDS) Pharmacy / Life Sciences
- More than 1 year experience in business analytics in a market research firm or pharmaceutical company or Pharma KPO/ Consulting
- MS office (Advanced Excel and PPT), Qlik/Power BI
- Seeking an adept database professional with validated expertise in desk research as well as healthcare and pharmaceutical data systems including IQVIA MIDAS and other IQVIA offerings, Evaluate Pharma, AlphaSense, Capital IQ, Clarivate, among others and committed to ensuring data integrity and generating

insightful analyses.

- High agility to work across projects, dataset and technologies.
- Excellent presentation and stakeholder management skills
- Interpersonal and strong verbal and written communication skills
- Ability to operate optimally in an international matrix environment. Strong teammate who is dynamic and result oriented.

**Desirable Skills:**

Data Science capabilities along with Alteryx/Dataiku, VBA, Python

Initiative-taking, flexible and adaptable

Should be able self-accountable and work independently.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people’s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You’ll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients’ lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we’ll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type

Full time  
Employment Type  
Regular  
Shift Work  
No  
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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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