

Associate Director DDIT ISC CSOC Onboarding

Job ID
REQ-10023038
Sep 25, 2024
Czech Republic

Summary

CSOC Engineering will be an integral part of the Novartis Cyber Security Operations Center (CSOC). The CSOC is an advanced global team passionate about the active defense against the most sophisticated cyber threats and attacks. By leveraging various tools and resources, the Associate Director DDIT ISC CSOC Onboarding will help to proactively detect, investigate, and mitigate both emerging and persistent threats that pose a risk to Novartis' networks, systems, users, and applications.

The main objective of the Associate Director DDIT ISC CSOC Onboarding is to design, develop, implement, and manage dataflow pipelines and integrate them with SIEM platforms such as Sentinel and Splunk. The Data onboarded to SIEM will be Crucial for CSOC Analysts and the content development and SOAR Engineers to develop monitoring alerts and automation playbooks.

Collaboration with internal and external stakeholders, including Novartis' internal teams, external vendors, and Product/Platform engineers, will be a crucial aspect of this role. The CSOC Engineering Lead will work closely with these stakeholders to understand and integrate various datasources. This may involve utilizing services such as Cribl, Syslog NG, Azure Monitoring Agent, Universal Forwarder etc. to list a few.

Furthermore, the Associate Director DDIT ISC CSOC Onboarding will work in close partnership with the CSOC stakeholders, including TDR, THR, Forensic, Content Development, and SOAR teams. Their expertise and collaboration will be instrumental in quickly resolving any Data onboarding requests or issues that arise. Overall, the Associate Director DDIT ISC CSOC Onboarding role is pivotal in ensuring the proactive defense of Novartis' critical assets, systems, and infrastructure against the ever-evolving landscape of cyber threats.

About the Role

Your key responsibilities:

- Lead and manage a geographically distributed team of Skilled Engineers, providing guidance and support while leveraging their diverse skillsets and personalities.
- Take accountability for the team's performance in various areas, including but not limited to data onboarding to: SIEM platforms such as Sentinel and Splunk; Supporting audit requests and reports; Engaging with product teams to address technical challenges; Managing stakeholders' commitments
- Act as the primary point of contact for first-level escalations, addressing any issues or concerns that arise and ensuring timely resolution.
- Develop and maintain comprehensive documentation to facilitate knowledge sharing and ensure quality outcomes are consistently achieved.
- Serve as a subject matter expert in onboarding processes and play an active role in guiding the team and providing expertise whenever needed.

- Evaluate and onboard new data sources, performing data analysis for identifying anomalies and trends, and developing dashboards and visualizations for data reporting.
- Collaborate with CSOC engineers, Threat Hunters, and CSOC Analysts to gather requirements and develop solutions.
- Troubleshoot and provide support for onboarding issues with platforms like Sentinel, Splunk, and Cribl.
- Validate and ensure proper configuration and implementation of new logics with security system and application owners.
- Perform data normalization, establish datasets, and develop data models.
- Manage backlog of customer requests for onboarding new data sources.
- Detect and resolve issues in various data sources, implementing health monitoring for data sources and feeds.
- Identify opportunities for automation in data onboarding and proactively detect parsing/missing-data issues.

What you'll bring to the role:

- University working and thinking level, degree in business/technical/scientific area or comparable education/experience
- 8+ Years work experience.
- Understanding of Splunk, Sentinel and Cribl architecture
- Understanding of security systems (such as AV, IPS, Proxy, FWs etc.).
- Understanding of CSOC use-case designing
- Understanding of Scripting and Development
- An understanding of error messages and logs displayed by various software.
- Understanding of network protocols and topologies.
- Strong technical troubleshooting and analytical skills.
- Good general security knowledge, strong knowledge of security tools, and excellent understanding and knowledge of general IT infrastructure technology and systems.
- Experienced IT administration with broad and in-depth technical, analytical and conceptual skills.
- Strong managing skills, Excellent written and verbal communication and presentation skills; interpersonal and collaborative skills; and the ability to communicate information risk-related and incident response concepts to technical as well as nontechnical audiences
- Proven experience to initiate and manage projects that will affect CSOC services and technologies.

Desirable:

- Professional information security certification, such as CISSP, CISM or ISO 27001 auditor / practitioner is preferred. Professional (information system) risk or audit certification such as CIA, CISA or CRISC is preferred
- Preferably one or more Splunk certification.
- Knowledge of the MITRE ATT&CK framework is a beneficial

You'll receive (Prague only):

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 90 CZK for each working day (full tax covered by company); car allowance; MultiSport Card. Find out more about Novartis Business Services:

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Division

Operations

Business Unit

CTS

Location

Czech Republic

Site

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Job Type

Full time

Employment Type

Regular

Shift Work

No

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