

# SSO Strategy & Operations Manager(m/f/n)

Job ID  
REQ-10026490  
Oct 29, 2024  
Germany

## Summary

Beitrag mit entsprechender Aufsicht zu allen Aspekten globaler klinischer Studien(s), um Studienergebnisse innerhalb von Zeitplan-, Budget-, Qualitäts-/Compliance- und Leistungsstandards zu liefern. Kann bestimmte Aspekte des globalen klinischen Studienprozesses leiten. Trägt durch Prozessverbesserung und Wissensaustausch zu operativer Exzellenz bei.

## About the Role

### Major accountabilities:

- Drives translation, implementation, and execution of the global/hub strategic plan in the country/cluster.
- Identifies country/cluster-specific opportunities, challenges, and risks, supports mitigation with regards to systems and processes
- Prepares and analyzes country/cluster-specific metrics and business insights and communicates them to the Country/Cluster S&O Head, LT, and other internal and external stakeholders
- Drives overall country/cluster data quality mindset and initiatives (e.g., for CTMS, Site Cockpit, CMI, etc.)
- Develops country/cluster-specific communication, transformation and change management plans as needed
- Supports global/hub information and transformation initiatives, change management and SSO evolution incl. culture and mindset change
- Analyzes external benchmarking, trends, and regulations in the country/cluster.
- Provides country/cluster-specific input to be considered in the global/hub SSO strategy

### Requirements:

- Bachelor's Degree in life sciences required; Advanced Degree in scientific or business preferred
- Fluent in both written and spoken German and English
- Minimum 5 years' experience in pharmaceutical development, preferably in clinical research
- Experienced in Operations and Strategy of pharmaceutical development processes and in technical approaches
- Experience in performance management and productivity projects preferred (incl. application of quantitative approaches to re-designing processes, improving productivity and/or improving efficiency)
- Thorough understanding of the international and national aspects of drug development process, incl. international standards (GCP/ICH), health authorities (FDA/EMA), local/National Health Authorities regulations
- Good strategic thinking skills, ability to manage multiple projects, flexibility to quickly adapt priorities according to business and strategic needs
- Demonstrated experience in matrix organizations and ability to influence without authority
- Strong communication, presentation, and networking skills

**Why Novartis?** Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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Division

Development

Business Unit

Innovative Medicines

Location

Germany

Site

Nuremberg (Non-Sales Force) (Novartis Pharma GmbH)

Company / Legal Entity

DE14 (FCRS = DE014) Novartis Pharma GmbH

Alternative Location 1

Munich (Non-Sales Force) (Novartis Pharma GmbH), Germany

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regulär

Shift Work

No

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