NOVARTIS

Sr. Spec. DDIT IES DB & MW Services - Operations

Job ID
REQ-10028960
Nov 14, 2024
India

Summary

Support and provide the management of application infrastructure including application installation, deployment and Operational management of the application infrastructure.

About the Role

Roles and Responsibilities:

- Adherence to the Novartis IT quality standards
- Follow Information Security aspects in everything you do. Security is essential to our operations
- Collaborate closely with Program leads and application managers to understand the application architecture and projects they are working on to support from a Privilege Access Management perspective.
- Contribute to upfront planning, scheduling, and successful deployment of releases to Qualified environment (QA, Pre-Prod, & PROD) in a controlled and systematic way to meet service levels and avoid any impacts on existing services.
- Maintain operational Service Catalog and ensure consistency between the Catalog and the overall service portfolio.
- Ensure that IQ, OQ, SOPs, and WI's are created and accepted by the Business and Stakeholder teams for seamless BAU operations.
- Build and adapt different application deployment strategies such as Blue / Green deployments.
- Specify, document, and develop new product features and write automating scripts
- Solid organizational skills including attention to detail and multitasking skills
- Be accountable for all aspects of deployment, technical operations, communications (internal and external), status reporting and resource management (internal and partners)

Skills/Requirements:

- Bachelor's degree in Engineering, Minimum 8-10 years of overall experience
- Apply On-Prem and Cloud (AWS/Azure) computing skills to deploy software upgrades and fixes
- Knowledge of service management tools like SNOW, JIRA, Service Level Agreements and KPIs, Escalation Management, Customer Relationship Management, Establishing governance & Resource management
- Strong experience with Linux-based infrastructures, Linux/Unix administration and Windows administration.
- Work with CI and CD tools, and version control such as GIT and SVN.
- Docker & Containerization skills
- Knowledge of scripting languages such as Python, Bash, PowerShell, YAML, and Groovy

- Experience in monitoring tools such as Splunk and AppDynamics.
- Expertise in traditional and Agile methodologies
- Stay current with industry trends and source new ways for our business to improve.
- Stellar troubleshooting skills with the ability to spot issues before they become problems.
- Strong communication skills

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Division
Operations
Business Unit
CTS
Location
India
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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