

Communications & Patient Advocacy Sr. Specialist (1 yr contract)

Job ID
REQ-10029287
Nov 13, 2024
South Korea

Summary

- To specialize in a field of communications and patient advocacy and provide quality support on immunology and CRM area.

About the Role

Key Responsibilities:

- Establish and implement specific area of communication & patient advocacy plans for the assigned organization or implement a specific communications program.
- Provide specialist knowledge in one specific area of C&PA.
- Create and support senior C&PA professionals in the implementation of C&PA strategies in a specialist field to support the business.
- Develop and conduct analysis, interpret results and make recommendations that support establishment of effective internal/external communications programs aligned with the organization's strategy.
- Coordinate day-to-day operational business matters for a client group and make decisions within small, clearly defined areas.
- Consult direct manager for complex /sensitive matters.
- Mentor other C&PA colleagues in a specialist field, may manage, coach, and mentor.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt -Distribution of marketing samples (where applicable)

Essential Requirements:

- More than 5 years of experience working in the field of communication or patient advocacy in the pharmaceutical industry
- Leading, planning and executing brand communication projects experience
- Efficient communication skills to build the strong relationship with the media and patient groups and creating results tailored to business or brand objectives

- Strong multi-tasking skills to operate and execute multiple projects simultaneously and to coordinate work priorities
- Business proficiency in English

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

Novartis is an Equal Opportunity Employer and take pride in maintaining a diverse environment. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Corporate Affairs

Business Unit

CTS

Location

South Korea

Site

Seoul

Company / Legal Entity

KR01 (FCRS = KR001) Novartis Korea Limited

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Temporary (Fixed Term)

Shift Work

No

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