

# Senior Coordinator, QC Sample

Job ID  
REQ-10030665  
Nov 21, 2024  
USA

## Summary

The Senior Coordinator, Quality Control Sample, Quality Control Sample, leads sample control support at the assigned site/laboratory.

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

## About the Role

### Responsibilities:

- Oversight of QC in-process, release, raw material, and stability, and development samples, associated document management, and collection of data.
- Adherence to all GMP requirements, a proficiency in understanding of FDA/EMEA regulations, effective interactions/communication with Quality management, personal development, and support of investigations and inspections/audits.
- Manage sample tracking and the inventory system to track commercial and development samples.
- Generate sample submission forms for various testing facilities and process returned results.
- Follow/track international shipments, and alert logistics group of any customs clearance issues.
- Inspect incoming sample shipments and take necessary actions if samples do not comply with SOPs.
- Execute protocols to support network stability, qualified material programs and pipeline product studies.
- Communicate with other departments and sites including Quality Assurance, Manufacturing and Facilities to address compliance issues and to implement corrective actions and to improve programs.
- Support Stability sets and pulls including aliquoting and shipping during the study.

### Requirements:

- High School degree with 6 years related experience in a GMP Quality Control Laboratory; or Associate's degree with 4 years related experience in a GMP Quality Control Laboratory; or Preferred, Bachelors' degree in a relevant scientific concentration plus 2 years related experience in a GMP Quality Control Laboratory.
- Possess a strong understanding of the requirements of sample receipt and inventory management in a GMP laboratory.
- Excellent oral and written communication skills with strong technical writing experience required.
- Able to work independently and effectively within the group, within Quality, and across the site.
- Ability to work in both paper based and electronic laboratory information management systems.

The pay range for this position at commencement of employment is expected to be between \$27.40 and \$41.15 Hourly; however, base pay offered may vary depending on multiple individualized factors, including

market location, job-related knowledge, skills, and experience. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an “at-will position” and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors. You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

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Division

Operations

Business Unit

Innovative Medicines

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USA

State

North Carolina  
Site  
Durham  
Company / Legal Entity  
U473 (FCRS = US473) Novartis Gene Therapies  
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Quality  
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Full time  
Employment Type  
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