NOVARTIS

Associate Director DDIT ISC SecOps Access&Auth. • ISC Access Management & Authentication

Job ID
REQ-10032889
Dec 17, 2024
India

Summary

-Oversees governance and operations of Identity and Access management services in accordance with established processes.

About the Role

Job Description

Your responsibilities include, but are not limited to:

• Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.
• Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
• Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
• Supports and delivers overall continuous improvement, cost reduction and performance of the services.
• Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
• Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
• Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
• Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Minimum requirements

What you'll bring to the role:

- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience
- Excellent understanding of Identity and Access Management concepts.
- Engineering (L3), Developer (coding) and Operations experience with Oracle Identity Manager (OIM).
- Experience in Onboarding of applications on OIM IAM tool.

- Experience is managing 24*7 Operations support and Engineering/developer activities of OIM.
- Engineering (L3) or Developer (coding) or Operations experience in Saviynt will be preferred.
- Experience in Onboarding of applications on Saviynt will be preferred.
- Other knowledge like Active Directory, Azure MFA or Cyberark is added advantage.
- Experience with regulatory frameworks, such as SOX, GxP, or similar.
- Proven ability to manage multiple projects, initiatives, and deliverables which may involve service providers.
- To be constantly strive for business excellence and improvement
- To be customer aware by effectively listening, anticipating customer needs, and sharing customers concerns

Languages:

- English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Division
Operations
Business Unit
CTS
Location
India
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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