

# **Production Support Engineer**

Job ID REQ-10041301 Mar 11, 2025 Netherlands

# Summary

The purpose of Production Support Engineer is to ensure that the integrity and reliability of the equipment is up to standard. By ensuring that all maintenance activities (Preventive, Corrective and Troubleshooting) are performed and documented according to our GMP and internal guidelines. This ensures a safe and reliable operation of the IDB production equipment.

This role will work directly with the engineering team, and reports to the Engineering Head.

### **About the Role**

#### **Key Responsibilities:**

- Execution of maintenance (with support of vendor in specific fields) in and outside the GMP production area.
  - o Corrective maintenance, including remediation of first-line failures
  - Preventive maintenance, and helping in the preparation of planned stops
  - Inspective maintenance, through execution of protocols as specified
  - Calibration, per specified interval including documentation.
- Partner with our manufacturing and quality team to set the right priorities and determine solutions for technical challenges.
- Controlling and administrating the spare parts for the production equipment in alignment with the Maintenance/Reliability Engineer
- Being a key partner in continuous improvement, providing input to equipment modifications and overall process based on maintenance activities (breakdowns, interruptions etc.)
- Supporting validation activities per the defined validation protocols
- Supporting the Maintenance/Reliability Engineer in preparing maintenance interventions
- Develop, revise & review related technical documents (Work-instructions, Job Plans, HECP's etc.)
- Providing technical training to operators where needed

#### **Essential Requirements:**

- MBO+ or HBO degree (Mechanical/ Electrical/ Mechatronic Engineering (MTS)
- Analytical Skills and analytical Trouble Shooting (ATS) approach
- · Good level of English
- Attention to safety, able to work in an organized and structured manner trough protocols and standards
- Attention to detail, ability to look at the process through the eye of the end-user as well as an Engineer
- · Open to shift work

Nice to have/ Desirable Requirements: 2 bullet points maximum (optional)

- Working experience within (pharmaceutical) GMP or isotope manufacturing
- Dutch knowledge

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https://www.novartis.com/about/strategy/people-and-culture

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Division

Operations

**Business Unit** 

Innovative Medicines

Location

Netherlands

Site

Baarle Nassau

Company / Legal Entity

NL42 (FCRS = NL042) IDB Holland BV

**Functional Area** 

**Technical Operations** 

Job Type

Full time

**Employment Type** 

Temporary (Fixed Term) Shift Work No Apply to Job

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## **Production Support Engineer**

Apply to Job

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