NOVARTIS

Supervisor, Value Stream Support

Job ID
REQ-10051488
Jun 06, 2025
USA

Summary

365 days a year, we aspire to be the best manufacturer of Cell & Gene therapies to ensure our patients have the treatments they need to live longer, healthier lives.

The Manufacturing Support Supervisor oversees the daily operations of the Work Cell, with direct responsibility for activities including Apheresis Receipt, Day 0 processing, Harvest, Final Product Packaging, Inventory Management, and other functions critical in supporting manufacturing operations. This role ensures strict adherence to schedules while maintaining a strong focus on safety, quality, compliance, operational efficiency, and cost-effectiveness.

Location: Morris Plains, NJ

About the Role

Major accountabilities:

- Ensures the Work Cell achieves targets for Quality, Safety and Productivity
- Lead and facilitate daily Work Cell meeting
- Administering schedule and personnel adjustments as necessary to properly staff the APH/Pack processes across all shifts
- Maintains an “audit ready” areas. Assist with internal pre-audits walkthroughs, CGMP housekeeping and general organization and upkeep of manufacturing spaces
- Maintains a controlled inventory by ensuring all manufacturing Associates understand impact of material accuracy and leading monthly cycle counts to reconcile potential issues
- Maintaining a daily physical presence with direct reports on and off the shop floor to supervise, coach, and support while ensuring Associates are demonstrating the proper GMP behaviors
- Responsible for successful on time completion of required training curriculum comprising of the necessary Global Operating Procedures (GOPs), Standard Operating Procedures (SOPs) of his/her team
- Adhere to all SOPs, cGMPs, and safety rules and regulations and ensure Associates are executing tasks per approved policies and applicable procedures
- Possesses basic technical knowledge and background for value stream support related responsibilities (kitting, materials management, material flow, Apheresis receipt, and FPP)
- Proficient in the use of production related IT systems such as SAP, LIMS, MES, Cell Chain, ESOPs, AGILE, 1QEM
- Coordinate, monitor, and improve production process in conjunction with Manufacturing Team and Operational Excellence Program (OpEx)
- Supports quality events to facilitate fast and robust resolutions, and in accordance with set due dates

Essential Requirements:

- Bachelors' Degree, preferably in life sciences, chemistry, or related relevant degree preferred. In lieu of degree, at least 4 years of equivalent experience in pharma manufacturing operations considered.
- Minimum of 2 years of cGMP manufacturing experience required, with supply chain or logistics experience highly desirable
- At least 1 year of lead/supervisor experience preferred
- Proven process understanding (Pharma, GMP, Regulatory aspects).
- Project management, Operational Excellence, Product/Process Development or Regulatory experience a plus

#LI-Onsite

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The pay range for this position at commencement of employment is expected to be between $77,000 and $143000 per year; however, while salary ranges are effective from 1/1/25 through 12/31/25 fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills and abilities. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

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EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable

accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Division
Operations
Business Unit
Innovative Medicines
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USA
State
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Site
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