

MSL Manager

Job ID
REQ-10056842
Jul 04, 2025
India

Summary

Lead scientific engagement with their Medical Experts. Implement clinical and educational strategies and respond to unsolicited medical enquiries.

About the Role

Job Title: MSL Manager
#LI-Onsite
Location: Mumbai, India

Key Responsibilities

- Build and maintain scientific relationships with Medical Experts to support strategic engagement.
- Identify and map key accounts and experts aligned with medical priorities.
- Develop and execute engagement plans tailored to country-specific strategies.
- Respond to unsolicited medical inquiries with accurate, up-to-date scientific information.
- Support clinical trial execution and site education in collaboration with clinical operations.
- Facilitate Investigator Initiated Trial (IIT) processes upon investigator request.
- Act as a scientific resource for internal field teams and cross-functional partners.
- Ensure timely reporting of adverse events and technical product complaints.

Essential Requirements

- Proven experience in operations management and cross-functional collaboration.
- Strong understanding of clinical research and medical affairs processes.
- Proficiency in scientific communication, including medical writing and data interpretation.
- Familiarity with CRM tools and digital platforms for stakeholder engagement.
- Knowledge of disease management, drug development, and epidemiology.
- Ability to analyze and present clinical data effectively.
- Fluency in English, both written and spoken.

Desirable Requirements

- Prior experience in a Medical Scientific Liaison or similar field-based medical role.
- Advanced degree in life sciences (e.g., MD, PhD, PharmD) preferred.

Why Novartis:

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our

associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Division

International

Business Unit

Universal Hierarchy Node

Location

India

Site

Mumbai (Head Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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