

# Sr. Bus. Analyst DDIT US&I CPM

Job ID  
393453BR  
Apr 17, 2024  
India

## Summary

Contribute to challenge and improve local/simple business processes, products, services, and software through data analysis.

Engage with business representatives and support the appropriate DDIT teams and Functions to develop business requirements and deliver data driven recommendations to improve efficiency and add value.

## About the Role

Role Title: Sr. Bus. Analyst DDIT US&I CPM  
Location: Hyderabad

Roles and responsibilities:

- Lead business requirements analysis in the area of Consent & Preference Management, Data Privacy, Customer Identity and Access Management and other customer facing privacy solutions.
- Own the solution design and ensure consistency of the overall solution by continuous management of user expectations.
- Own user requirements specifications, ensuring that the complexity of the requirements is documented in concise, scalable manner that is easily understood by both the business team and solution delivery teams.
- Lead the gathering of user requirements & building product backlog by providing continuous clarifications to the technical team on requirements during build, and validating the implementation of requirements
- Articulate the voice and priorities of the customer, define the vision, roadmap, and goal of the Product, identify, and prioritize features to be delivered through the Product Backlog
- Collaborate with the Product team on a regular basis, help define feature acceptance criteria and test cases, act as the primary liaison with the end customer and business sponsors and deeply understand the business strategy and communicate it effectively to the development team
- Ensure solutions meet business and/or customer needs throughout the product lifecycle and identify methods to improve current team processes and quality standards.

Commitment to Diversity & Inclusion: :

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

Essential Requirements:

Education & Qualifications

- Bachelor's degree or equivalent experience in a computer science, engineering or information technology

discipline.

#### Experience

- 8+ years of experience in business process analysis with customer facing applications.
- 3+ years of business process analysis experience in Pharma domain
- Proven experience analyzing business needs, eliciting and documenting effective user requirements.
- Awareness of regulatory controls applicable for IT systems
- Ability to collaborate with subject matter experts, technical experts across teams solution design
- Expert in business process modelling and data flow creation
- Expert in GDPR, CCPA and other Data Privacy laws
- Excellent verbal and written communication skills
- Strong understanding of agile methodologies.
- Familiarity with product management tools such as JIRA, Confluence etc.
- Good to have prior working experience on tools like SAP CDC or OneTrust
- Knowledge of SAFE Agile methodologies preferred

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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