

# CSV and Data Management Analyst

Job ID  
REQ-10007751  
Jun 07, 2024  
Mexico

## Summary

Execute activities related to GxP computerized systems implementation, validation, and related activities, as well as data and user access management in ERP systems (such as SAP) in accordance with local, regional, and global standards and guidelines.

## About the Role

### General

- Guarantee region DI and GxP compliance according to current health authorities' regulations and applicable guidelines as well as corporate standards.
- Assist and support internal and external audits. Establish and verify timely execution of all CAPAs derived from these audits. Collaborate in appropriate resolution of all deficiencies detected during health, internal, corporate and security authorities' audits.
- Actively participate in initiatives and projects to improve Quality Assurance at a local, regional and/or global level.
- Participate in the strategy and actions for regional projects of Quality Assurance Digital Solutions, in order to create a more productive and efficient environment in QC laboratories, in accordance with Novartis' general Digital QC strategy.
- Identify, and propose solutions directed to mitigate data integrity risks throughout analytical technology use.
- Demonstrate customer-oriented service mindset in handling and executing deliverables.
- Responsible for data compilation and preparation of dashboard/data bases on regular basis to track and report deliverables.
- Report and record Issues, Deviations, Quality Events emerging from process delivered, and communicate progress as appropriate in collaboration with team leader.
- Ensure efficient, timely and clear communication to all involved partners (local and global functions) as required for follow-up on activities under scope.
- Build and maintain high expertise and continuously acquire process knowledge.
- Support and participate in the implementation and modification of processes.

### Master Data and User Management Support

- Support users in applicable systems as superuser (such as SAP).
- Responsible for the data management in ERP systems such as SAP in quality modules such as (but not limited to) create/ update of inspection plans as current analytical monography, create/ update certificate profile as required.
- Review and troubleshoot issues during uploading or updating specs or creation of manual inspection lots.

## Computerized systems validation

- Collaborate with local quality control laboratories in conception and execution of validation programs for computerized systems, and related activities.
- Create, and/or review validation protocols and reports for QC laboratories computerized systems, warranting a consistent and compliant approach throughout the region.
- Execute tasks related to computerized systems administration, in collaboration with the System Owner, such as User Administration, Periodic User Review, Audit Log review, etc.
- Manage electronic data backup and restoration processes with local/regional IT teams, in accordance with ISRM guidelines and Effective Procedures.

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Division

Operations

Business Unit

Innovative Medicines

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Quality

Job Type

Full time

Employment Type

Regular

Shift Work

No

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