NOVARTIS

IT DevOps Lead (Data Science Platforms)

Job ID
REQ-10018826
Jun 25, 2025
Spain

Summary

Location: Barcelona (Hybrid / Office)

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

We are seeking an IT Devops Lead all day-to-day operations, support audit related aspects, manage licenses/vendor relations, operational budget management, ensure compliance, quality and security in all operational aspects of a Data Science platform

Engage and lead service level reviews/KPIs review meetings with Business and work with vendors to ensure smooth business operations with proper controls like Disaster recovery/business continuity models.

Engage with global business leaders and leverage the appropriate DDIT teams and Functions to make sure the operational enhancements go smooth with right quality and timelines.

About the Role

Major accountabilities:

- Collection of operational demands/enhancement requests of the Data Science platform
- Work with SaaS vendors / cloud providers to ensure availability, performance of the data science platforms.

- Constantly update/review application roadmaps, technology modernization, elimination of unused assets. Conduct service review meetings with business/vendors and ensure SLA/KPI adherence

- Ensure required training materials are up to date. License management, budget management, contract management for various tools/vendors

- Escalation management. Overall quality management, technical security management, User access management. Audit readiness, support for both internal and external audits. Ability to support critical / major incidents (major incident management)

- Adherence to GxP compliance processes / requirements / documentation. Management of Quality events, Risks, deviations, periodic reviews

- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service

Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions, and services wherever applicable. Additional specification required for testing.

- Develop operational cost estimates and complete financial model (costs, savings, revenue opportunities, investment horizon, etc.) Perform change impact assessment and formulate a right and compliant approach to development and deployment of changes.

- Ensure implemented solutions are according to specifications and fit for purpose. Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security).
- Manage cloud financial operations, working experience with SaaS vendors.

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Minimum Requirements:

- A minimum of 10+ years of experience in working in the Pharma or IT Industry

- A minimum of 8+ years of experience in the Pharma domain. A minimum of 6+ years of experience as a service operations role

- Understanding of managing/supporting Data Science platforms.
- Prior working experience in Analytics domain, Cloud management, knowledge on clinical business processes and working with SaaS vendors is preferred.
- Data Strategy and data standardization experience an advantage.
- Expert understanding of business process analysis & design and system architecture concepts.

- Expert understanding of the Clinical Trial Business processes, End to End drug development process experience an advantage.

- Expert knowledge of GxP, 21CFR Part 11 and the CSV lifecycle

- Prior working experience in Clinical Analytics domain and knowledge on business processes is preferred.

- Ability to solve complex business process / information challenges. Proficient skills in global teams, collaboration, facilitation, negotiation, working in a matrix environment and conflict resolution.
- Working knowledge of product management, agile methodologies an advantage. Exposure/working experience in digital innovation projects/operations is an added advantage.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world.

How can we achieve this?

With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Division
Operations
Business Unit
Universal Hierarchy Node
Location
Spain
Site
Barcelona Gran Vía
Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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