

# Engagement Project Manager

Job ID  
REQ-10021055  
Sep 24, 2024  
Netherlands

## Summary

~Local Brand Managers OR global / regional / local sub-function specialisten binnen een specifieke marketing sub-functie.

~Definieer productstrategie in overeenstemming met lokaal management en wereldwijde marketingafdeling en voer ondersteunende tactische plannen/projecten uit.

## About the Role

### Key responsibilities:

- Lead and manage projects aimed at enhancing customer engagement and satisfaction
- Develop comprehensive project plans, including timelines, goals, and deliverables, in collaboration with stakeholders
- Coordinate and monitor project activities, ensuring adherence to project schedules, budgets, and quality standards
- Identify potential risks, issues, and obstacles and develop proactive mitigation strategies
- Collaborate closely with cross-functional teams to align project objectives and ensure seamless execution
- Serve as the primary point of contact with clients, vendors, and internal teams, fostering strong relationships and facilitating effective communication
- Monitor project progress, tracking milestones and key performance indicators, and provide regular updates to stakeholders and senior management
- Conduct thorough project evaluations, capturing lessons learned and implementing improvements for future initiatives
- Stay up-to-date with industry trends and best practices related to customer engagement, proposing innovative ideas to optimize project outcomes

### Essential Requirements:

- Proven experience as a Project Manager, with a focus on customer engagement or similar field from the pharmaceutical industry
- Proficient English
- Strong project management skills, including the ability to plan, prioritize, and coordinate multiple projects

simultaneously

- Excellent communication and interpersonal skills, with the ability to effectively engage and influence stakeholders at all levels
- Highly organized with exceptional attention to detail
- Strong problem-solving and analytical abilities
- Ability to thrive in a fast-paced and dynamic work environment
- Proficient in project management tools and software
- Bachelor's degree in a relevant field is preferred

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Division

International

Business Unit

Innovative Medicines

Location

Netherlands

Site

Amsterdam

Company / Legal Entity

NL08 (FCRS = NL008) Novartis Pharma NL

Functional Area

Marketing

Job Type

Full time

Employment Type

Tijdelijk (bepaalde tijd)

Shift Work

No

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