

# Associate Director, IT Site Business Partner for Technical R&D

Job ID  
REQ-10021921  
Sep 12, 2024  
Italy

## Summary

The IT Site Business Partner for Technical Research and Development to be based in Ivrea Italy captures IT demand, collaborates with IT functions, and supports the implementation of digital strategies at the Ivrea site. The role contributes to the Product Roadmap, supports global rollouts and change management, and works with the Italy Ivrea DDIT OPS ITOT team. It leads IT projects, gathers requirements, creates demand, and prioritizes IT projects and features. Additionally, the role acts as a business analyst in TRD IT Digital plant projects, manages the product lifecycle, and represents business and customer strategy at the site.

## About the Role

### Role Responsibilities:

- Drive innovation in tech-driven business capabilities and processes, leading conversations with a consulting mindset.
- Accountable for TRD Data and Digital, and Digital Plant Program delivery to the TRD Ivrea Italy business.
- Partner with TRD Business to drive Data and Digital Programs, co-owning transformation outcomes.
- Measure and drive business value of TRD Data and Digital Programs.
- Improve the 'ease of engagement' with IT for the TRD Ivrea Italy business.
- Serve as a key business partner for TRD Ivrea Italy business continuity, handling escalations and key decisions.
- Ensure adherence to Security & Compliance policies for TRD IT systems at Ivrea Italy site.
- Identify and prioritize features for the Product Backlog, ensuring the Development Team understands them.

### Role Requirements:

- Bachelor's degree in Computer Science, IT, or a related field.
- Awareness of Lean/6 Sigma, Design Thinking, and Agile methodology. Project management and change management experience.
- Fluency in English and Italian.
- 8+ years in Pharma or IT global industry and 6 years in Digital Plant IT domain.
- Ability to work and lead cross-functional teams in a matrix environment.
- Experience collaborating across boundaries and influencing without authority.
- Interactions with senior management and leveraging digital technology/big data.
- Strong relationship management skills.

- Technical and scientific knowledge of pharmaceutical/technical research and development, biologics, and chemical analytical and process development processes.
- Proven track record in delivering global digital plant solutions.

### **Commitment to Diversity and Inclusion:**

*Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

Operations

Business Unit

Innovative Medicines

Location

Italy

Site

Ivrea

Company / Legal Entity

IT58 (FCRS = IT058) AAA Italy Srl.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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