

# Business Data Migration Expert – Customer master/Order to Cash

Job ID  
REQ-10022467  
Nov 04, 2024  
India

## Summary

Business Data Migration expert for Customer master/order to cash on LDC ERP program ensures data is delivered according to global/deployment/country requirements and timelines and responsible for data migration activities in a deployment (above-country) for Data objects in his/her scope. The data includes but is not limited to Customer master, Credit management, accounts receivable. Acts as the functional SPoC for data migration on the assigned objects for a given release.

## About the Role

### Job Description

PROFILE DETAILS

## Job Purpose

Business Data Migration expert for Customer master(Order to cash) on LDC ERP program ensures data is delivered according to global/deployment/country requirements and timelines and responsible for data migration activities in a deployment (above-country) for Data objects in his/her scope. The data includes but is not limited to Customer master, Credit management, accounts receivable. Acts as the functional SPoC for data migration on the assigned objects for a given release.

### Major Accountabilities

- Perform or ensure data cleansing tasks are completed on time
- Complete data collection for manual/construction objects on time
- Work together with IT counterparts to prepare value mappings
- Create and maintain master lists if applicable for assigned objects
- Provide business insights and information to technical teams for extraction and conversion from the legacy system(s) for assigned data objects
- Work together with IT team and country Business Data Owners to identify objects in scope for country
- Ensure data readiness & verify quality throughout data journey for assigned data objects
- Verify that data is fit for purpose (incl. alignment with internal/external stakeholders)
- Approve upload files before and after load for all assigned data objects (including formal approval)
- Perform manual (type-in) data loads into target clients where applicable for assigned objects
- Perform dual maintenance
- Execution and approval of data verification scripts

- Act as SPoC for assigned objects as part of defect management process during Hypercare

## Key Performance Indicators / Measures of Success

- Data Cleansing completion for relevant data objects on project(s) within the region based on given data migration schedule
- Data Loads completion for relevant data objects on project(s) within the region based on given data migration schedule
- All major issues related to data quality for relevant data objects resolved based on given project(s) schedule

### IDEAL BACKGROUND

## Education & Qualifications

- Bachelor or Master degree preferred

## Languages

- Fluent English (additional languages preferred)

## Experiences

- 5+ years in country & global roles (ERP project implementation experience preferred)

## Competencies

- Good communication and negotiation skills, good stakeholder management
- Strategic and hands on way of working (running meetings, tracking progress, managing issues)
- Strong Excel Skills

## Technical/Functional Skills & Knowledge

- Strong knowledge about the business processes in the area of Customer/Business partner management, Credit management, accounts receivable and good visibility to Sales management and Order to Cash
- Data Migration experience preferred

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1

Selangor, Malaysia

Functional Area

BD&L & Strategic Planning

Job Type

Full time

Employment Type

Regular

Shift Work

No

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