

# Logistic Coordinator EMEA

Job ID  
REQ-10022721  
Oct 04, 2024  
Spain

## Summary

Locations: Barcelona, Gran Vía or Zaragoza, Spain; Ljubljana, Slovenia; or Ivrea, Italy. #LI-Hybrid

In this global role within the leading Radioligand Therapy area and in a new and growing team, as Logistic Coordinator EMEA you will ensure efficient and timely coordination of logistics operations specific to the EMEA region, including monitoring deliveries, updating databases, identifying and mitigating risks, and maintaining effective communication with the logistics team and courier partners in the region. The Logistics Coordinator plays a crucial role in facilitating smooth operations and resolving any delivery-related issues or inquiries particular to the EMEA region.

## About the Role

### Major accountabilities:

- Accountable & key point of contact with logistics partners and internal customer support teams for escalations as they relate to courier performance and customer complaints to ensure proactive mitigation, processes are in place and ensure effectiveness.
- Handle and escalate any performance issues with couriers, including quality assurance (QA) corrective and preventive action (CAPA) requests.
- Handle customer complaints related to logistics and ensure timely follow-up to address and resolve the issues.
- Conduct risk assessments for upcoming deliveries to identify and mitigate potential risks that may affect delivery schedules.
- Manage logistics-related projects, including coordinating and monitoring project timelines, resources, and deliverables.

### Minimum Requirements:

- Formal education or previous experience in the fields of Science, Industrial Engineering, Planning or similar.
- First experience as team lead, coordinator or manager.
- English proficiency plus local language knowledge needed.

### Desirable Requirements:

- Previous experience in a similar role.
- Knowledge of agile methodologies.
- Familiarized with data management in a global environment.

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Division

Operations

Business Unit

Sandoz

Location

Spain

Site

Zaragoza

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Barcelona Gran Vía, Spain

Alternative Location 2

Ivrea, Italy

Alternative Location 3

Ljubljana, Slovenia

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Regular

Shift Work

No

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