

# Manager Systems Management

Job ID  
REQ-10023589  
Dec 03, 2024  
Spain

## Summary

This role is responsible for developing and maintaining IT solutions to meet the evolving needs of Patient Safety and Pharmacovigilance, ensuring business performance and regulatory compliance. The individual will interpret complex requirements, manage technical changes, support daily operations and audits, and collaborate with internal and external partners to drive innovation and continuous improvement.

## About the Role

### Your Responsibilities Include, But Are Not Limited To:

- Collaborate with PS&PV colleagues to propose new projects, take ownership of business case formation, process assessment, and requirement articulation.
- Lead and own the execution of projects or workstreams, defining scope, goals, and objectives, and ensuring successful completion of business-related tasks.
- Facilitate in-depth solutioning conversations and analyze business processes to model and guide future improvements.
- Act as the Product Owner or Business System Owner for PV systems, overseeing their validation, configuration, maintenance, evolution, and establishing appropriate support systems.
- Support audits and inspections for PV systems in scope
- Lead the implementation and maintenance of system configuration changes, ensure quality management, and resolve any discrepancies, while coaching, training, and mentoring new Experts or Managers in System Management.

### What You'll Bring To the Role:

- Degree in life science or computing subject
- Fluent in spoken and written English. Understanding of another major European language (French, German, Spanish) preferred
- Minimum of 7 years of experience in drug development, with at least 5 years in safety data management, and expertise in Pharmacovigilance systems and databases
- Proficient in working with ORACLE databases and highly competent with SQL.
- Comprehensive understanding of regulatory requirements for pharmacovigilance and extensive knowledge of drug safety business processes
- Strong communication, collaboration, mentoring, and coaching skills, with a demonstrated ability to lead and deliver initiatives while aligning IT solutions with business needs

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Division

Development

Business Unit

Innovative Medicines

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Hyderabad (Office), India

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular  
Shift Work  
No  
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