

# Manager, Digital Products

Job ID  
REQ-10031086  
Dec 13, 2024  
Spain

## Summary

This role is responsible for enabling the realization of a product-focused operating model within the Technology & Systems team. This role will help define the overall digital/technology product strategy and definition and ensure it is effectively implemented in an agile manner. This role is also responsible for driving the adoption of Agile principles and ways-of-working, and ensuring successful product development and management aligned with the strategic objectives of the business.

## About the Role

### Major accountabilities:

- Lead the definition and implementation of the technology product strategy in collaboration with key stakeholders and industry best practice. Work closely with cross-functional teams to ensure alignment on product vision and business goals.
- Effectively collaborate with product managers, stakeholders, and cross-functional teams to ensure the successful delivery and continuous improvement of the digital offerings.
- Help build an agile mindset by introducing and implementing key components of the Agile methodology based on experience in a regulated environment respecting GxP (Good Practice) requirements. Drive the introduction of Agile principles and practices within the team including designing and execute comprehensive associate training and upskilling programs related to Agile methodologies. Act as a Scrum Master or Agile Coach as needed to ensure successful Agile adoption.
- Oversee the technology product portfolio in alignment with the leadership team and global IT organization.
- Establish and lead a product owner community of practice to foster adoption of agile ways of working and customer centricity. Guide the development of robust business cases and roadmaps for technology products with associated ROI measurements.
- Monitor and analyze product performance and adoption metrics, using data to drive decisions and improve product offerings.
- Advocate for user-centric design principles and best practices to enhance user experience across the product portfolio.
- Manage successful financial budgeting and approval process through required governance forums for products.

### Key performance indicators:

- Successful adoption and implementation of Agile methodologies.
- Volume, quality, and timeliness of product deliverables.
- ROI realization of technology products.

- Effective product portfolio management.
- No critical audit or inspection findings.

### **Minimum Requirements:**

#### **Education:**

- University degree in technology, life sciences, or a related field.

#### **Languages:**

- Fluent in spoken and written English

#### **Experience:**

- Minimum of 5 years of experience in a Senior Technology or Business role within the Life Sciences industry, with a focus on product-based management of technology delivery and operations.
- Demonstrated success in implementing Agile methodologies and serving as a Scrum Master or Agile Coach.
- Strong understanding of technology product development processes and agile methodologies.
- Excellent analytical skills and experience using data to inform product strategy and decisions.
- Extensive project management experience, including the management of complex product portfolios.
- Strong leadership, communication and collaboration skills including the proven ability to lead and influence cross-functional teams effectively.
- Experience in driving organizational change and continuous improvement initiatives.
- Preferred: Knowledge of business processes in Patient Safety & Pharmacovigilance (PS&PV), Clinical Development and a thorough understanding of GxP requirements.

### **Why Novartis?**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

### **You'll receive:**

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

### **Commitment to Diversity and Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### **Join our Novartis Network:**

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Development

Business Unit

Innovative Medicines

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Hyderabad (Office), India

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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