

# Manager, External Technology Engagements

Job ID  
REQ-10031673  
Dec 04, 2024  
Spain

## Summary

LOCATION: Barcelona, Spain or , Hyderabad India  
TYPE: Hybrid Working #LI-Hybrid

This role is responsible for managing the external vendor and partner engagements, as well as product and program management and communication efforts for the Technology & Systems team of the Patient Safety and Pharmacovigilance (PS&PV) function. This role ensures the successful execution of programs and operations of technology products in line with strategic and operational goals and maintains effective collaboration with external partners as well as with internal stakeholders.

## About the Role

### Major accountabilities:

- Develop and maintain strong relationships with key strategic partners and vendors for Technology delivery for PS&PV. Advise function leadership on best practices for supplier engagement and strategy.
- Leverage partner capabilities to deliver differentiated PS&PV technology products and services based on knowledge of internal system architecture needs and strategic evolution, as well as external trends and best practices
- Actively oversee the engagement of key service providers in collaboration with the Procurement function, monitor vendor performance, and ensure adherence to contractual agreements.
- Provide leadership and guidance for key strategic programs in PS&PV by applying best practices in project and program management. Identify and mitigate risks and issues in program and project execution, as well as day-to-day operations.
- Lead the application of enterprise-level Program Management Governance framework and best practices within PS&PV programs.
- Serve as the change management and communication lead for the Technology & Systems team within PS&PV. Deliver timely updates on project and operational milestones, achievements, issues, and risks to relevant stakeholders.
- Oversee training curricula and capability-building initiatives for the Technology & Systems team based on a thorough understanding of organizational strategy and priorities.

### Key performance indicators:

- Strength and effectiveness of vendor relationships.
- Successful execution and delivery of PS&PV projects and programs within scope, time, and budget.
- Effective risk and issue management in project execution.
- Quality and timeliness of communication with stakeholders.

- Capability advancement for Technology & Systems team

**Minimum Requirements:****Work Experience:**

- Minimum of 5 years of experience in a Senior Technology or Business role within the Life Sciences industry.
- Experience in technology vendor management in a multi-national corporation.
- Proven ability to manage complex projects and programs.
- Strong relationship-building skills with partners and vendors.
- Strong communication and presentation skills.
- Ability to manage multiple priorities and work effectively in a fast-paced environment.
- Experience in change management and driving organizational improvement initiatives, including organizational capability building.
- Preferred: Knowledge of business processes in Patient Safety and Clinical Development and thorough understanding of GxP requirements.

**Languages :**

- Fluent in spoken and written English

**Why Novartis?**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

**You'll receive:**

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

**Commitment to Diversity and Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

**Join our Novartis Network:**

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division  
Development  
Business Unit  
Innovative Medicines  
Location  
Spain  
Site  
Barcelona Gran Vía  
Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.  
Alternative Location 1  
Hyderabad (Office), India  
Functional Area  
Research & Development  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Job ID  
REQ-10031673

## **Manager, External Technology Engagements**

[Apply to Job](#)

---

**Source URL:** <https://prod1.id.novartis.com/id-en/careers/career-search/job/details/req-10031673-manager-external-technology-engagements>

### **List of links present in page**

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Barcelona-Gran-Va/Manager--External-Technology-Engagements\\_REQ-10031673-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Barcelona-Gran-Va/Manager--External-Technology-Engagements_REQ-10031673-1)
5. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Barcelona-Gran-Va/Manager--](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Barcelona-Gran-Va/Manager--)

