

Sr.Spec.DDIT US&I Svc.Mgt D&A Operations

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REQ-10031982
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India

Summary

As a key leader within the Advanced Analytics Products team, you will manage the technical rollout of Analytics and AI Products for US and international markets, collaborating with the Data and Analytics (DnA) products team. You will develop advanced analytics product/service roadmaps from concept to launch, incorporating technology adoption, product engineering, service design, security, compliance, and business process changes. The role involves incubating and adopting emerging technologies (GenAI, AI, NLP) and launching products/services rapidly through prototyping and iterative methods, ensuring enterprise-scale deployment and value realization. You will drive innovation using appropriate people, processes, partners, and tools, and align DnA innovation efforts with business strategy, IT strategy, and regulatory requirements. Additionally, you will manage vendor and senior stakeholder engagements to ensure successful product rollouts and capability development

About the Role

Roles and Responsibilities:

- As a key leader within the Advanced Analytics Products, you will manage the technical rollout of Analytics and AI Products for US and international markets, working in conjunction with the DnA (Data and Analytics) products team.
- Develop capability to create advanced analytics product/services roadmaps from concept to development to launch, encompassing technology adoption, product engineering, service design, security and compliance, and business process change.
- Incubate and adopt emerging (GenAI, AI, NLP) technologies and launch products/services faster with rapid prototyping & iterative methods to prove and establish value. For identified technologies, launch to enterprise scale, ensuring value is derived.
- Drive innovation (GenAI, AI/MLOPs, NLP) using appropriate people, processes, partners, and tools.
- Partner with IT Architecture to incubate, adopt emerging DnA technologies and launch products/services faster with rapid prototyping & iterative methods to prove and establish value. For identified technologies, launch to enterprise scale, ensuring value is derived.
- Focus and align DnA innovation efforts with the Business strategy, IT strategy, and legal/regulatory requirements. Establish and update developed innovation strategies, implementation plans, and value cases to implement emerging technologies.
- Manage vendor and senior stakeholder engagements

Accountabilities

- Accountable for successful roll out of the assigned portfolio of AI and Analytics Products that are incubated, established, and delivered across cross-functional business areas.

- Serves as point of escalation, review, and approval for key issues and decisions.
- Take decisions on the capability development, external and internal resources and capacity plans in line with business priorities and strategies and close collaboration with delivery teams.
- Lead the rollout of Data Science and AI products in key assigned markets at speed, pace and lower overall TCO by driving reuse, leveraging self-service & automation.
- Identify and develop DSAI capabilities & ecosystem partnerships in alignment with digital strategy and in support of Enterprise Architecture and Integration.

Experience:

- University Degree and/or 10 years relevant experience and professional qualifications
- Solid understanding of analytical and technical frameworks for descriptive and prescriptive analytics
- Strong delivery and program management skills
- Familiarity with AWS, Databricks, and Snowflake service offerings. Abreast of emerging technology within AI/ML space
- Strong collaborative interactions with customer-facing business teams.
- Track record delivering global solutions at scale.
- Ability to work and lead (a cross-functional team) in a matrix environment.
- Product-centric approach to defining solutions. Collaborate with business in gathering requirements, grooming product backlogs, driving delivery, and ongoing data product enhancements.
- Agile delivery experience managing multiple concurrent delivery cycles with sound foundation in Analytical Data life cycle management.
- Soft Skills - Consulting, Influencing & persuading, Unbossed Leadership, IT Governance, Building High Performing Teams, Vendor Management, Innovative & Analytical Technologies.

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division
Operations

Business Unit
CTS
Location
India
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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