NOVARTIS

LDC R&A Manager

Job ID
REQ-10046966
Apr 15, 2025
Malaysia

Summary

The LDC R&A Manager will execute the execution of Novartis' ambition to turn data into strategic asset and drive actionable insights across the organization through analytics. This ambition is one of key pillars in the broader digital transformation happening at Novartis to be a focused medicines company powered by data and digital.
This role will contribute to the design of the Analytics strategy & framework in close connection with Enterprise Data Governance Framework, Enterprise Data Operating Model and Enterprise Data Architecture.
As a Manager within the business, this role will focus on contributing to the development of the Novartis reporting & analytics capability in collaboration with the functions as well lead the implementation within LDC scope.

About the Role

Major Accountabilities

- Works closely with sites, country business partners and process workstreams (within & across verticals) to capture user requirements, convert them into analytical requirements that enables to identify the best possible platform for solution design, development and implementation.
- Participate in the fit-gap assessment of the user requirements to determine the optimum solution along with the IT & solution deployment colleagues as per the LDC framework and approach.
- Drive & contribute to the overall design, build, testing, UAT and deployment activities working very closely within the function, solution R&A and business colleagues to ensure the reports & analytics match the requirements.
- Identify existing global & local applications which needs to be retrofitted and work closely with various teams to ensure business applications perform seamlessly with the new S4 data.
- Work closely with process workstreams within and across verticals to identify areas of change management, impact of change and possible solutions to manage the change across the business community. Perform Change impact analysis across multiple processes & determine appropriate trainings to support the necessary changes.
- Work closely with IT & PQM colleagues in Business Screening execution & PQ script creation, approval build documents like FS, DD and test cases.
- Nurture ideas from business partners and contribute to creating suitable frameworks and governance to generate business value.
- Build Reporting & Analytics capabilities on the foundation of LDC Data definitions with established FAIR data principles to drive actionable insights creation. Establish Reporting & Analytics capabilities built on unified data that will create business value.
- With an enterprise mind-set implement the analytics principles, governance framework, ownership and

operation to ensure key integration topics and dependencies are aligned across functions and programs for the data domains this role will be associated with.

- Ensures responsible use of analytics within assigned data in the LDC Program scope, respecting the compliance, privacy and security requirements.
- Builds analytics solutions, which complement data strategy and respond to the requirements and business needs from Functional leads and Projects / programs within assigned domain.
- Ensures the identification, documentation and maintenance of analytics requirements in respect of critical processes and data elements for the associated domain pillar, process and data domains.
- Collaborate with Functional Leads on any identified data issues through usage of analytics platforms and work with stakeholders to investigate and implement corrective measures.
- Establish relationships with the data, reporting and analytics community across Novartis Operating Units looking for opportunities to share good practice and develop collaborative strategies that deliver group benefits.
- Engage the Functions Analytics IT to leverage Technology teams and identify platforms and capabilities which will represent the backbone of the future LDC Analytics setup.
- Ensure sound transition from project mode to operational support and enhancement delivery.
- Identify dependencies early on and propose solutions that will work holistically in collaboration within LDC Reporting & Analytics Teams to come with cohesive solutions.

Key Performance Indicators / Measures Of Success

Delivery of key milestones of the program on time, in quality and within budget, with full buy-in and support of country and global teams.

Education & Qualifications

Bachelor university degree or higher.

Languages

English as a must and additional language(s) preferred.

Experiences

•   8 years of Commercial / business experience in pharmaceutical industry, ideally in a country role and/or as part of a regional or global team.

•   3 years' experience in the field of Reporting and Analytics and global reporting products with proven record of application successfully implemented and operated.

Competencies

•   Data, reporting or analytics as part of teams working in a matrix style within a large, complex data landscape.

•   Experience with data governance/quality and regulatory regimes.

•   Good English communication, collaboration skills with proven speaking, presentation and facilitation

experience.

- Able to leverage networks of professionals across functions and business areas.

- Understands the competing organizational needs beyond own part of business.

- Able to interpret complex information and to influence internal and external peers.

- Demonstrates impeccable Novartis' values and behaviors within the organization.

- Ideally knowledge of Agile and data product management methodologies.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Division
Operations
Business Unit
Universal Hierarchy Node
Location
Malaysia
Site
Selangor
Company / Legal Entity
MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)
Functional Area
Marketing
Job Type
Full time
Employment Type
Regular
Shift Work
No
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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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