

Associate Director PV Systems Management China

Job ID

REQ-10050605

Jun 26, 2025

China

Summary

This role acts as the liaison between Patient Safety & Pharmacovigilance (PS&PV) end users in the China country organization and technology service delivery partners. The position is responsible for enhancing Patient Safety & Pharmacovigilance business processes through the implementation of appropriate IT methods and configurations. The role oversees and manages Novartis China PS&PV systems and data science & analytics activities to ensure compliance with international/local regulations, standards, and guidelines as well as Novartis global and local procedures for PS&PV. Leads continuous improvement and process automation of PS&PV activities through the implementation of technology solutions.

About the Role

Key responsibilities:

- Serves as the primary contact within PV Systems Management for the implementation and configuration of technology solutions for PS&PV in China.
- Proactively identifies opportunities to enhance PS&PV business processes through the application of appropriate IT methods.
- Understands complex business requirements, including China-specific regulatory needs, and identifies innovative technology solutions to achieve key business objectives.
- Provides operational support for safety database users, addressing complex requirements.
- Drive operational efficiency through innovative solutions; effective usage of new technologies and concepts; developing new analysis opportunities by integrating existing and new data sources.
- Lead automation of Safety data reports, line listings management, including consultation, verification and generation.
- Manage system or technology related implementation and upgrade projects, to ensure quality and improve efficiency of PS&PV activities through the usage of enterprise platforms and innovative technologies.
- Acts as the main liaison with internal IT functions for projects and operational support for country specific needs.
- Leads discussions with global business functions, internal IT functions and software vendors to resolve operational issues and to develop solutions.

Essential requirements :

- Degree in Life Sciences or Information Technology •Fluent in spoken and written Mandarin and English
- Minimum of 8 years of experience in the pharmaceutical industry, preferably in Patient Safety.
- At least 5 years of experience in an international, cross-functional environment, including the management of external providers.

Desirable requirements :

- In-depth understanding of technology system operations with knowledge of Oracle Argus system administration and operation.
- Comprehensive knowledge of Patient Safety, Clinical Development, Quality, and Regulatory standards and policies relevant to PS&PV functions, as well as familiarity with operational and scientific aspects of drug development.
- High degree of competency and experience with the China specific digital ecosystem and technology relevant to the life-sciences and pharmaceutical sector.
- A minimum of 3 years' experience working on IT projects, with a strong grasp of aligning technology with business needs.
- Proven experience in supporting regulatory inspections, responding to inspectors, and managing related team actions.
- Strong interpersonal and leadership skills.

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Division

Development

Business Unit

Innovative Medicines

Location

China

Site

Shanghai (Shanghai)

Company / Legal Entity

CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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