

Associate Director, Immunology, US Patient Advocacy

Job ID
REQ-10051191
Jul 01, 2025
USA

Summary

The Associate Director, Immunology, US Patient Advocacy collaborates with relevant Rheumatology patient communities (initial focus on Sjögren's Disease, Lupus) to understand unmet needs that inform business strategy, mobilize and empower the patient community and those who care for them to seek the best care, and reduce access barriers.

This role is required to be in East Hanover, NJ 3x/week. Please only apply if this works for you.

This position will require 25% domestic travel as defined by the business.

About the Role

Key Responsibilities:

- Build and maintain trusted and strategic long-term relationships with patient organizations and communities in relevant Rheumatology disease areas (focus on Sjögren's Disease, Lupus), centered on two-way communications and collaborations to advance shared priorities
- Identify the right patient organizations to drive strategic collaborations and partnerships that help educate and mobilize patients to seek optimal care and elevate the voice of the patient to inform decisionmakers in the patient treatment journey, including HCPs, policymakers and payers
- Execute integrated patient advocacy strategies aligned to critical business and corporate priorities based on deep understanding of the patient/care partner experience and unmet needs
- Ensure patient/care partner insights and implications for launch and growth brands are systematically actioned across corporate affairs and with cross-functional partners
- Stay abreast of key environmental and policy issues impacting the company's ability to operate and pre-emptively drive initiatives and build relationships to shape the environment
- Monitor and evaluate performance to achieve and maintain best-in-class outcomes, while being fully compliant
- Effectively manage budget and maximize agency ROI
- Demonstrate leadership and ability to collaborate effectively with cross-functional teams, ensuring the patient perspective is integrated across both internal and external partnerships

Essential Requirements:

- Bachelor's degree
- 10+ years of experience in patient advocacy or related discipline with a healthcare and/or pharmaceutical

background, prior experience in Immunology preferred

- Demonstrated ability to build trusting relationships with patient organizations, professional associations and other stakeholders
- Commercial launch experience
- Understanding of US policy, regulatory and compliance landscape

Desirable Requirements:

- Success rate in achieving desired business objectives and outcomes for specified therapeutic area
- Functional alignment of strategies, priorities, and objectives across therapeutic area
- Management, and resolution of critical issues
- Utilization of OGSM framework planning approach with measurable results and assessment of business impact
- Feedback from internal stakeholders indicating collaboration and thought leadership
- Feedback from patient organizations and key advocates indicating impact and a positive and transparent image for Novartis
- Ownership of development plan

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:
<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Novartis Compensation and Benefit Summary: The pay range for this position at commencement of employment is expected to be between \$119,700 - \$222,300 / year; however, while salary ranges are effective from 1/1/25 through 12/31/25, fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills, and abilities. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Division

Corporate Affairs

Business Unit

CTS

Location

USA

State

New Jersey

Site

East Hanover

Company / Legal Entity

U061 (FCRS = US002) Novartis Services, Inc.

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Associate Director, Immunology, US Patient Advocacy

[Apply to Job](#)

Source URL: <https://prod1.id.novartis.com/id-en/careers/career-search/job/details/req-10051191-associate-director-immunology-us-patient-advocacy>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://www.novartis.com/about/strategy/people-and-culture>
5. <https://talentnetwork.novartis.com/network>
6. <https://www.novartis.com/careers/benefits-rewards>
7. <mailto:us.reasonableaccommodations@novartis.com>
8. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/East-Hanover/Associate-Director--Oncology--US-Patient-Advocacy_REQ-10051191-2
9. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/East-Hanover/Associate-Director--Oncology--US-Patient-Advocacy_REQ-10051191-2