NOVARTIS

Head, ERP/SAP Platforms

Job ID
REQ-10051234
Jun 05, 2025
India

Summary

Location: Hyderabad

In this role you will be accountable for building, maintaining, and enhancing the ERP platform using the latest technologies that deliver highest value for the business by being accountable for overall project, technical services, operations services within the existing SAP landscape.

Manage, coach, and oversee large internal and external associates (>700) distributed across key Novartis locations worldwide. Working with internal and external partners to drive operational stability and ensuring delivery of fit for purpose solutions, with an annual budget of over $80M.

About the Role

Major accountabilities:

- Lead large technology and project/program management teams (approximately 80+ internal associates supported by 700+ externals) to define and implement ERP/SAP Platform capabilities for Novartis, overseeing the expenditure of approximately $80M annually
- Strategy definition and execution for business systems and processes across the enterprise for ERP/SAP platform
- Accountable for end-to-end service delivery on the ERP platform, including operations & budget management. Define and select platform solutions to address enterprise needs as well as partner with various business functions to drive adoption and monetize business impact.
- Candidate should be able to derive the technology roadmaps. Assess what is best for Novartis and recommend based on business needs
- Ensure on time, within budget, compliant, secure, and quality delivery of projects by actively collaborating with IT and Business teams. Create reusable assets and deploy them across functions and geographies to maximize the business value.
- Develop colleagues and grow talent towards making associates future ready
- Integrate Next-Gen solutions and capabilities within the SAP platforms to enhance the overall business experience. Define and maintain platform architecture standards and roadmaps required to operationalize business needs for a new service
- Drive product relationship management with software vendors and system integrators. Assess business opportunities, understand market trends, and come up with strong business cases to drive platform capabilities towards the org. vision & values
- Deliver against agreed KPIs utilizing fit for purpose technologies and project lifecycle methodologies; establish efficient project governance framework to communicate with stakeholders on a timely manner

- Ensure compliance of all designed solutions within platform architecture scope to all relevant internal/external requirements (e.g., GxP, SOX, Information Security and Compliance framework)
- Infuse new culture and mindset at role modelling Novartis values & behaviors

Minimum Requirements:

- 20+ years of overall IT experience with in-depth understanding of building, maintaining, and enhancing large scale SAP platforms (ECC and S/4)
- Proven skills and experience in defining and executing the enterprise strategy for ERP/SAP platforms in collaboration with Business Functions in a global matrix organization
- Adept with defining technology standards for SAP platforms in partnership with Enterprise Architecture and ensuring compliance via effective governance
- In-depth knowledge of technical and functional best practices to ensure efficient design, delivery and user adoption
- Proven ability to communicate complex tech topics across various stakeholders and align well with all levels of IT and business stakeholders
- Strong analytical mindset with problem-solving skills
- Excellent communication, collaboration, influencing and stakeholder management skills
- Learning agility, continuous improvement mindset and attention to details
- Proven track record of enabling change in a large, matrix organization
- Ability to convert abstracts into executable projects and programs
- Familiarity with SAP RISE, SAP Licensing, AI and information system technologies is a plus
- Building high performance teams and coaching staff for excellence
- Bachelor's or master's degree in computer science or equivalent.

Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!
Learn more here:

https://www.novartis.com/about/strategy/people-and-culture

Commitment to Diversity and Inclusion:
Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.
Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Division
Operations
Business Unit
CTS
Location
India
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Alternative Location 1
Prague, Czech Republic
Alternative Location 2
Selangor, Malaysia
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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