

# Innovation Capability Director

Job ID  
REQ-10052859  
Jun 19, 2025  
Ireland

## Summary

In this crucial role at Novartis, the Innovation Capability Director will drive the delivery of innovative solutions for clinical trials in key focus areas: clinical trial recruitment and innovative trial operations. The successful candidate will contribute to the generation of data and knowledge on the feasibility, impact, and value of the solutions for subsequent scalability assessment through their implementation into clinical trials.

If you want the opportunity to utilize your technology and AI expertise to drive innovation where it can really improve patients' lives, read on!

## About the Role

### Major accountabilities:

- Set-up, implement and deploy innovative solutions that leverage the latest advancements in technology to enhance clinical trial recruitment and innovate trial operations. For solutions deployed in a trial, these will be in line with the Operational Execution Plan (OEP) and implemented in close collaboration with the CTT and maintaining oversight post-deployment with the Portfolio Innovation Director.
- Lead cross-functional team and vendors to deliver innovative clinical trial solutions in line with time, cost, and quality expectations.
- Conduct and/or organize vendor kick off meetings, design reviews, User Acceptance Testing and lessons learned as well as review content of vendor deliverables (e.g., User Requirements Specifications) for innovative solution vendors in partnership with Vendor Management.
- Proactively identify and address potential roadblocks, risks and/or issues and applies a continuous learning approach to drive improvements in innovative solutions based on input from early adopters and/or gap analysis.
- Develop and review content in key trial related documentation where there is no precedent (e.g., protocol, ICF, clinical trial application cover letters, investigator meetings, site, and patient training materials) for innovative solution in collaboration with Portfolio Innovation Director, CTT and vendors.
- Responsible to ensure consultation and buy-in, as necessary, of cross-functional experts of the Innovation Network (e.g., Regulatory, Quality, Legal, Data Privacy) in the trial specific delivery of the innovative solution.
- Develop and manage new processes where no process or precedent exists in collaboration with the Innovation Capability Head, while maintaining compliance with current regulations (both internal and external).
- Contribute to the co-creation of success criteria, guidance, processes, and templates for implementation at scale with future solution owners (e.g., Vendor Management).
- Support identification of emerging technologies and external trends for their focus area to ensure GCO

continues to leverage best in class innovative solutions.

- Member of Innovation team that has end-to-end visibility on innovation pipeline and ensures continued learning & scalability assessment for more effective technology adoption.

#### **Minimum Requirements:**

- Bachelor's degree in life sciences/healthcare
- 5+ years of clinical trial innovation and/or solution delivery experience in innovation focus area (clinical trial recruitment and innovative trial operations)
- 7+ years of experience in pharmaceutical clinical drug development
- Proven track record in developing and implementing technology solutions, including AI, in life sciences and knowledgeable on application of different AI models to solve business problems
- Led strategy development and effectively translated into the development and implementation of projects/programs within a complex matrix environment
- Deep understanding of data analytics tools and techniques, and be able to interpret and analyse large datasets to extract meaningful insights

#### **Preferred Qualifications:**

Advanced degree or equivalent education/degree in life science/healthcare

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

: <https://www.novartis.com/about/strategy/people-and-culture>

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Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve.

#### **Join our Novartis Network:**

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Development

Business Unit

Innovative Medicines

Location

Ireland

Site

Dublin (NOCC)

Company / Legal Entity

IE02 (FCRS = IE002) Novartis Ireland Ltd

Alternative Location 1

London (The Westworks), United Kingdom

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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