

Patient Engagement Manager

Job ID
REQ-10053252
Jun 19, 2025
Slovakia

Summary

#LI-Hybrid
Location: Bratislava, Slovakia

Relocation Support: This role is based in Bratislava, Slovakia. Novartis is unable to offer relocation support: please only apply if accessible.

At Novartis, we believe that patients are at the heart of everything we do. As a Patient Engagement Manager, you'll be the bridge between our organization and the patient communities we serve. In this role, you'll collaborate closely with patient organizations to co-create impactful programs that raise disease awareness, improve access to therapies, and elevate the patient voice in every stage of the medicine lifecycle. If you're passionate about building meaningful partnerships and driving change through empathy and insight, this is your opportunity to make a real difference.

About the Role

Key Responsibilities

- Implement and execute patient engagement strategies across the medicine lifecycle
- Build strong, trust-based relationships with patient organizations and advocacy groups
- Collaborate cross-functionally to integrate patient insights into strategic decisions
- Design and deliver programs that improve disease awareness and access to therapies
- Act as a grant champion and manage internal tools for funding and support
- Monitor engagement metrics and continuously improve outreach effectiveness
- Ensure timely reporting of technical complaints and special case scenarios

Essential Requirements

- Proven experience in operations and project management within healthcare or patient engagement
- Strong interpersonal skills and ability to build trust with diverse stakeholders
- Demonstrated resilience and a proactive, solution-oriented mindset
- Business acumen with a focus on creating joint value with patient communities
- Fluency in English, both written and spoken
- Ability to manage multiple priorities while ensuring high-quality, timely deliverables

Desirable Requirements

- Fluency in Slovak

You'll receive:

- Competitive salary along with a yearly bonus.
- Monthly pension contribution matching your contribution up to 3% of your gross monthly base salary
- Risk Life Insurance (full cost covered by Novartis)
- 1 week of holiday above the Labour Law requirement
- 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report
- Cafeteria employee benefit program – choice of benefits from Benefit Plus SK for 500 EUR per year
- Meal vouchers of 6,50 EUR each working day (full tax covered by the company)
- MultiSport Card contribution

Novartis is committed to building outstanding, inclusive work and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

International

Business Unit

Universal Hierarchy Node

Location

Slovakia

Site

Bratislava

Company / Legal Entity

SKA2 (FCRS = SK002) Novartis s.r.o

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Regular

Shift Work

No

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