

Global Process Owner for Serialization and Product Tracking

Job ID

REQ-10054898

Jun 12, 2025

Spain

Summary

#LI-Hybrid

Location: Barcelona, Spain

Relocation Support: This role is based in Barcelona, Spain. Novartis is unable to offer relocation support: please only apply if accessible.

Step into a pivotal role where your expertise in serialization and product tracking will shape the future of pharmaceutical operations. As the Global Process Owner, you'll lead the charge in optimizing end-to-end processes, driving automation, and ensuring compliance across global markets. This is your opportunity to influence strategic decisions, collaborate with cross-functional leaders, and make a meaningful impact on patient safety and supply chain excellence.

About the Role

Key Responsibilities

- Map and document serialization and product tracking processes across manufacturing, warehouse, and supply chain
- Implement business process management standards and conduct regular assessments
- Identify and prioritize improvement areas using assessment results and performance data
- Drive global and local process standardization through step-out management framework
- Define and monitor KPIs to measure and improve process performance
- Collaborate with data owners and stakeholders to streamline end-to-end processes
- Lead technology adoption and automation initiatives to enhance process efficiency
- Establish process roles, responsibilities, and governance aligned with global frameworks
- Build and sustain communities of practice for process operations and knowledge sharing
- Benchmark internal metrics against industry standards to ensure continuous improvement

Essential Requirements

- Proven expertise in serialization and product tracking within the pharmaceutical industry
- Hands-on experience with manufacturing and packaging line processes
- Proficiency in SAP systems, including SAP ATTP and SAP ICH
- - Strong background in process mapping and documentation
- Familiarity with Lean Six Sigma or similar process improvement methodologies
- Strategic thinking and ability to influence senior stakeholders

- Excellent communication skills across all organizational levels
- Solid understanding of global business operations and data governance

Desirable Requirements

- Certification in Lean Six Sigma or similar process improvement methodology
- Experience working in a global matrix organization with cross-functional teams

Benefits & Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: [Novartis Life Handbook](#)

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours.

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Universal Hierarchy Node

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Ljubljana, Slovenia

Alternative Location 2

Prague, Czech Republic

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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